EVault Endpoint Protection Version 7

Installing an Agent Manually

Revision: This manual has been provided for Version 7 (July 2014).
Software Version: 7.0

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Acknowledgements: Two encryption methods, DES and TripleDES, include cryptographic software written by Eric Young. The Windows versions of these algorithms also include software written by Tim Hudson. Bruce Schneier designed Blowfish encryption.

The EVault Software Agent, EVault Software CentralControl, and EVault Software Director applications provide encryption options for 128/256-bit AES (Advanced Encryption Standard). Advanced Encryption Standard algorithm (named Rijndael, pronounced “Rain Doll”) was developed by cryptographers Dr. Joan Daemen and Dr. Vincent Rijmen. This algorithm has been chosen by the National Institute of Standards and Technology (NIST) of the U.S. Department of Commerce to be the Federal Information Processing Standard (FIPS).

The EVault Software Agent and EVault Software Director applications include the security feature of over-the-wire (OTW) encryption.

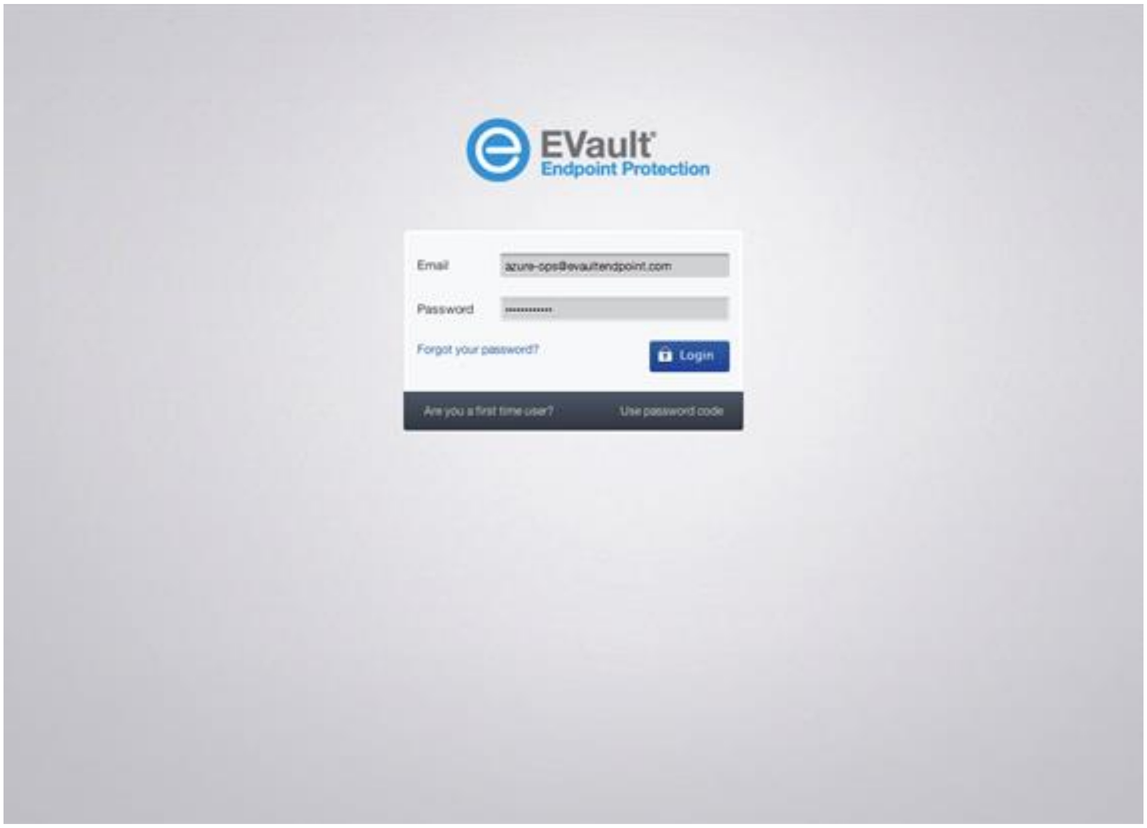
Contents

1 Installing an Agent Manually (not through SCCM)

If a device cannot be activated through the standard deployment of SCCM, the appropriate local administrator can do a manual installation of the agent with the end user.

1.1 Administrative Process

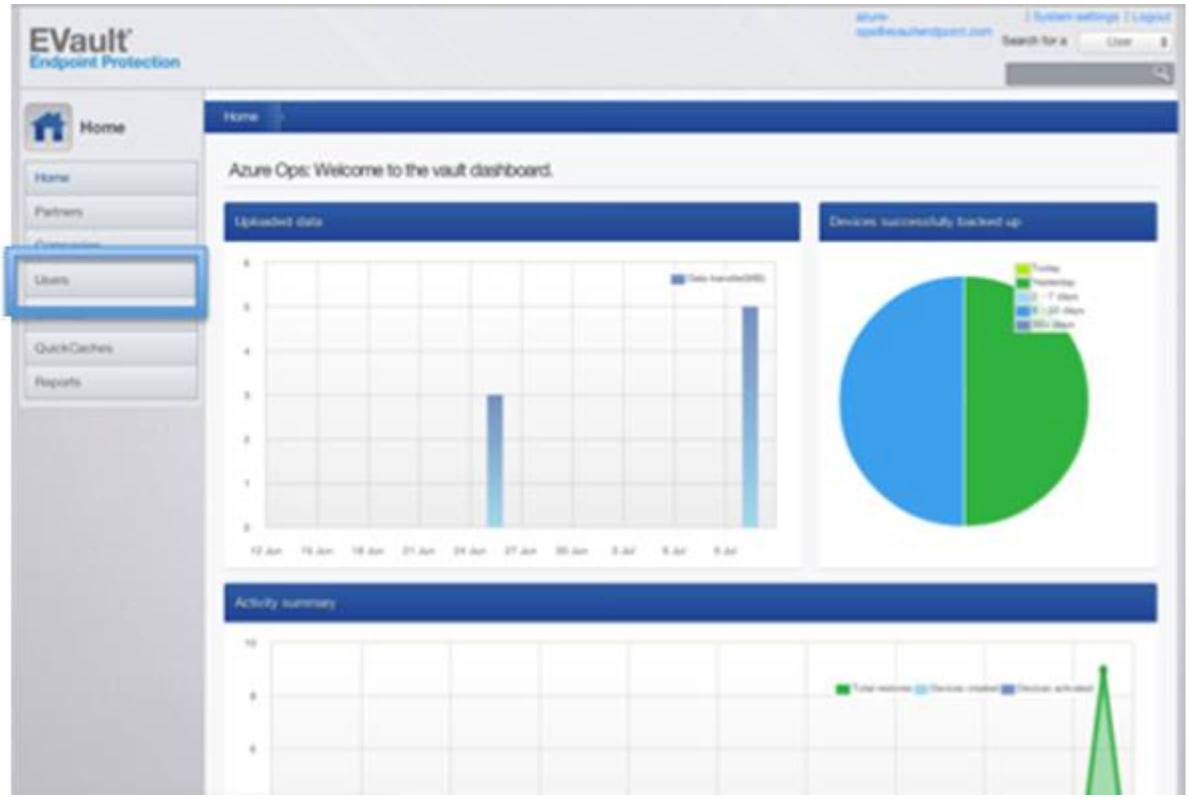
The administrator will access the dashboard and log in through a web browser.



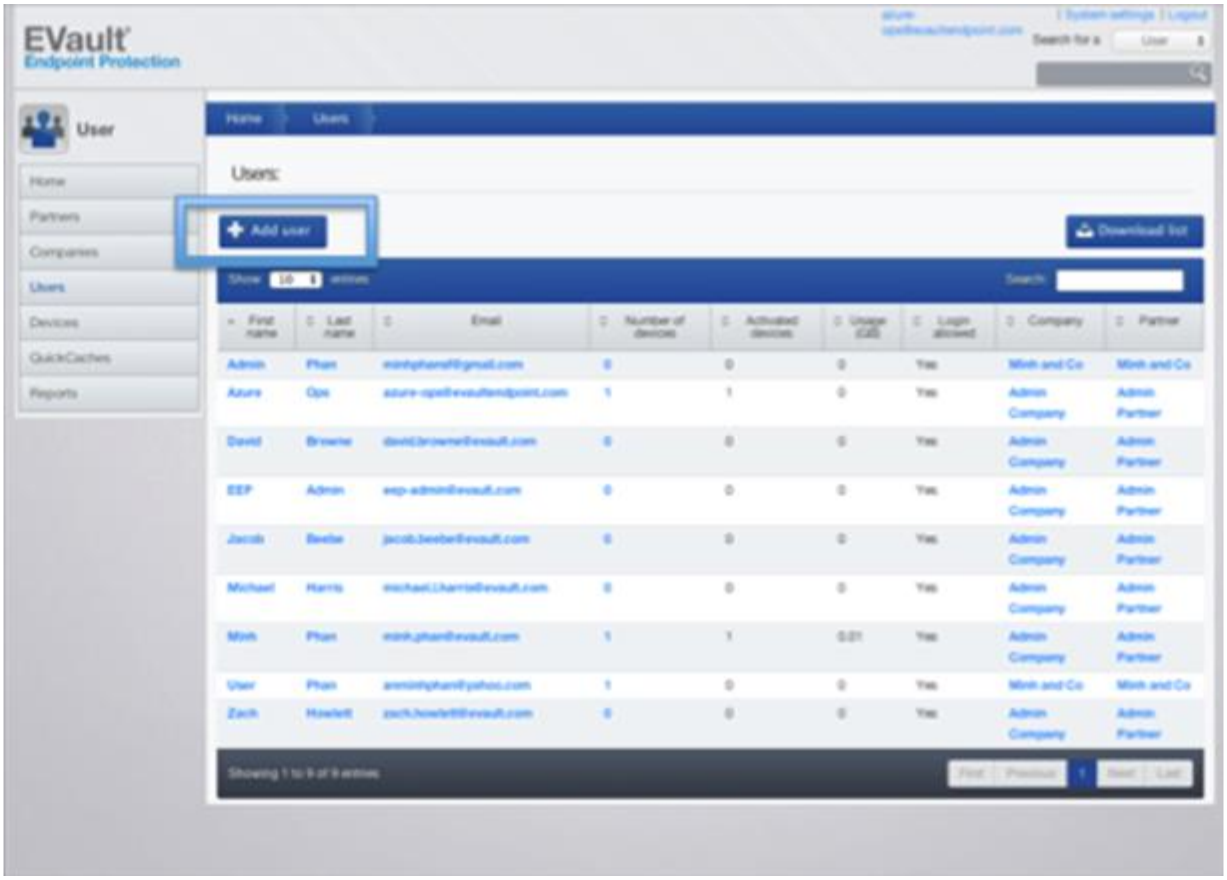
Email azure-ops@evaultendpoint.com

Password ••••••••••••

Once the administrator has logged in, they will click on the Users tab.

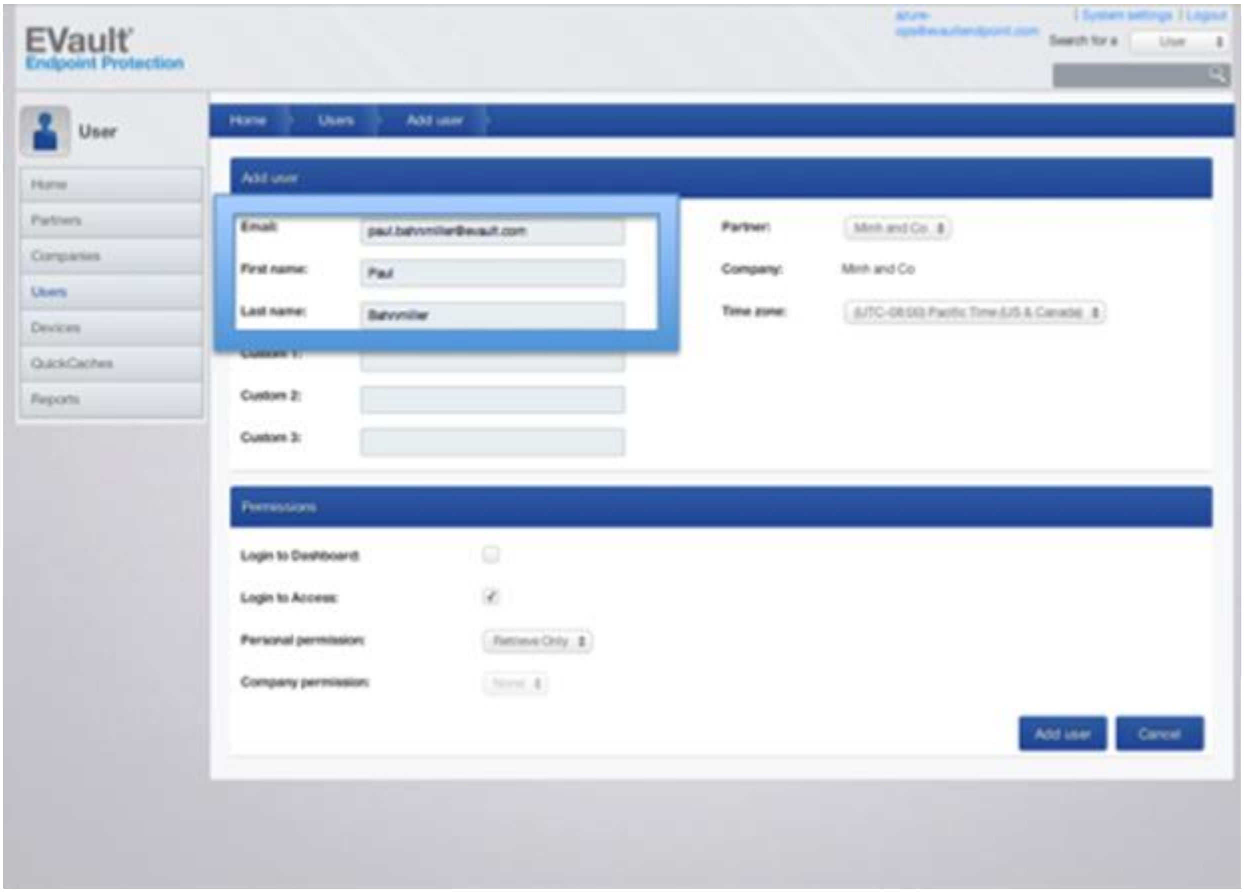


The administrator will then get list of all the users that are assigned to the company. The administrator will then click on the Add User button.



First name	Last name	Email	Number of devices	Activated devices	Usage (GB)	Login allowed	Company	Partner
Admin	Phan	minhphan8@gmail.com	0	0	0	Yes	Minh and Co	Minh and Co
Azure	Ops	azure-ops@evaultendpoint.com	1	1	0	Yes	Admin Company	Admin Partner
David	Browne	david.browne@evault.com	0	0	0	Yes	Admin Company	Admin Partner
EEP	Admin	eep-admin@evault.com	0	0	0	Yes	Admin Company	Admin Partner
Jacob	Beebe	jacob.beebe@evault.com	0	0	0	Yes	Admin Company	Admin Partner
Michael	Harris	michael.l.harris@evault.com	0	0	0	Yes	Admin Company	Admin Partner
Minh	Phan	minh.phan@evault.com	1	1	0.01	Yes	Admin Company	Admin Partner
User	Phan	anminhphan@yahoo.com	1	0	0	Yes	Minh and Co	Minh and Co
Zach	Howlett	zach.howlett@evault.com	0	0	0	Yes	Admin Company	Admin Partner

The administrator will then type in the user name and email address of the user being created.



Email: paul.bahnmiller@evault.com

First name: Paul

Last name: Bahnmiller

Custom 1:

Custom 2:

Custom 3:

Partner: Minh and Co

Company: Minh and Co

Time zone: (UTC-08:00) Pacific Time (US & Canada)

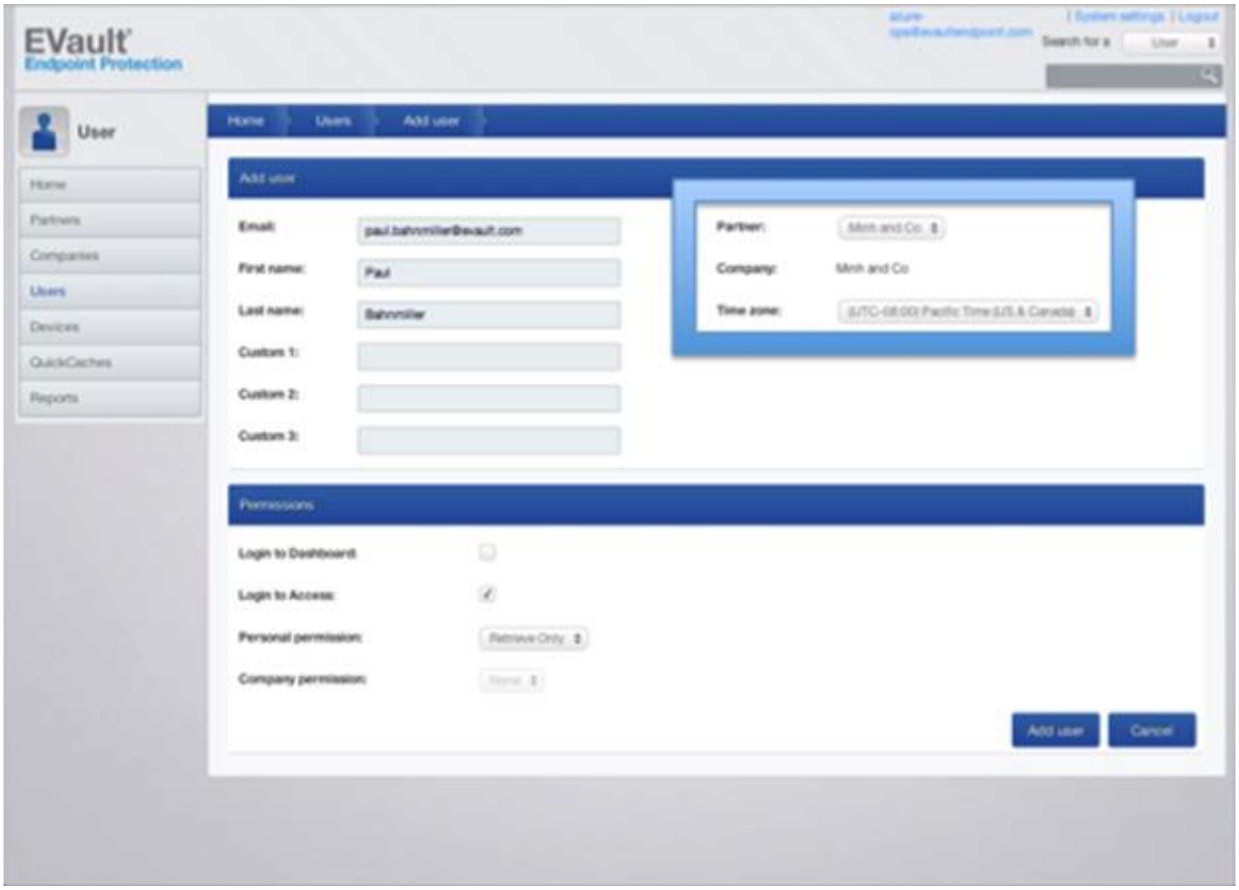
Login to Dashboard: □

Login to Access: ☑

Personal permission: Retrieve Only

Company permission: None

Administrators only have authority over their company, so the Partner, Company, and Time Zone will be fixed with the correct settings for the administrator.



Email: paul.bahnmiller@evault.com

First name: Paul

Last name: Bahnmiller

Custom 1:

Custom 2:

Custom 3:

Partner: Minh and Co.

Company: Minh and Co

Time zone: (UTC-08:00) Pacific Time (US & Canada)

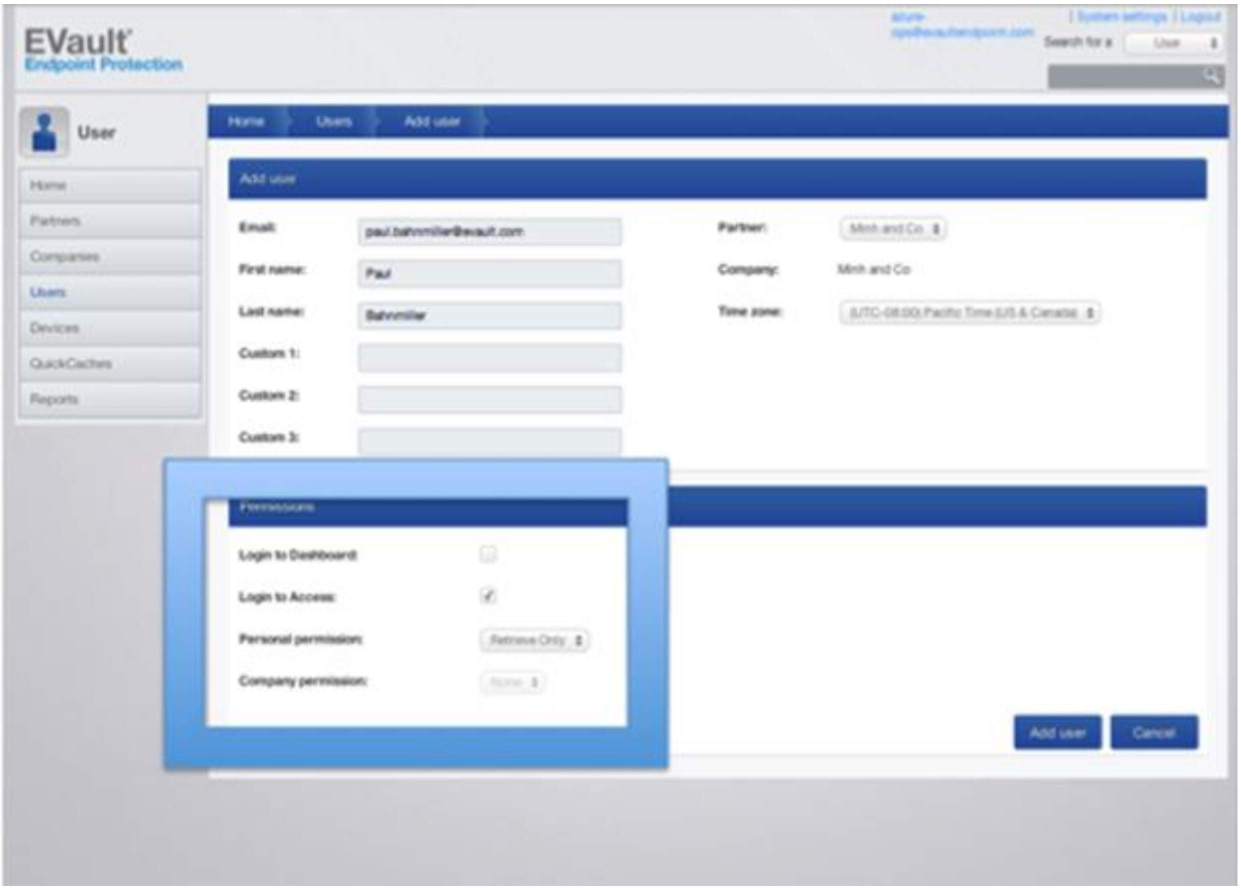
Login to Dashboard: □

Login to Access: ☑

Personal permission: Retrieve Only

Company permission: None

The user should not be given dashboard access as that is only for administrators and the default setting is to allow end users to be able to access their data via web retrieval.



Email: paul.bahnmiller@evault.com

First name: Paul

Last name: Bahnmiller

Custom 1:

Custom 2:

Custom 3:

Partner: Minh and Co

Company: Minh and Co

Time zone: (UTC-08:00) Pacific Time (US & Canada)

Permissions

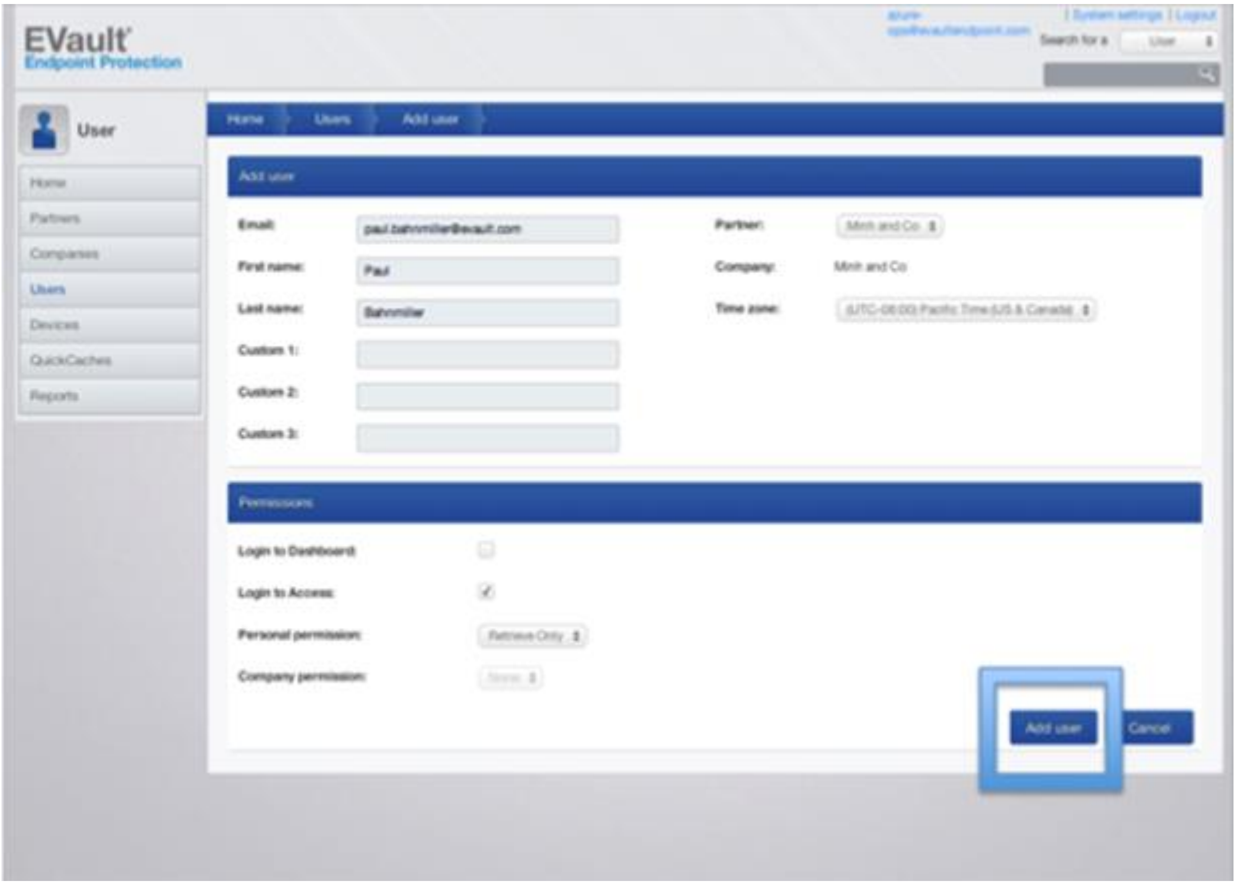
Login to Dashboard: □

Login to Access: ☑

Personal permission: Retrieve Only

Company permission: None

The administrator should then hit Add User.



Email: paul.bahnmiller@evault.com

First name: Paul

Last name: Bahnmiller

Custom 1:

Custom 2:

Custom 3:

Partner: Minh and Co

Company: Minh and Co

Time zone: (UTC-08:00) Pacific Time (US & Canada)

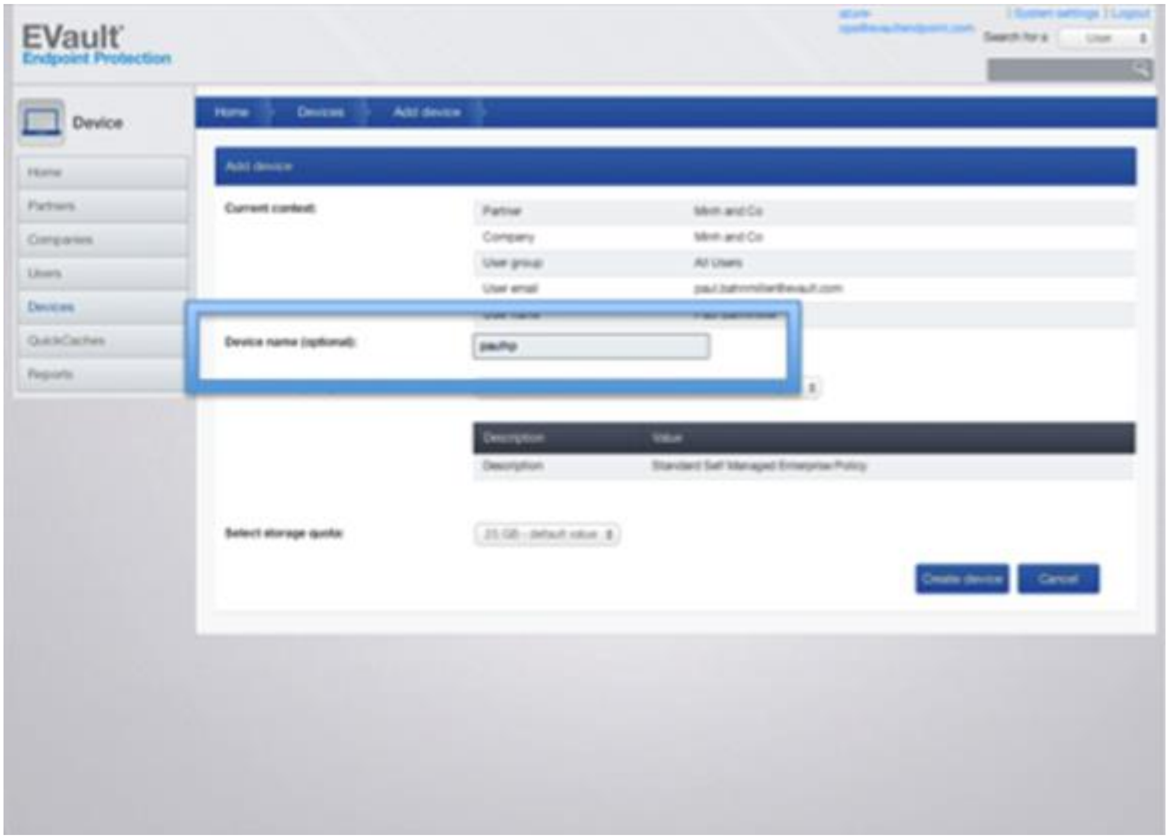
Login to Dashboard: ☐

Login to Access: ☑

Personal permission: Retrieve Only

Company permission: None

The administrator will then be asked to provide the device name that will be protected by this user.



Current context:

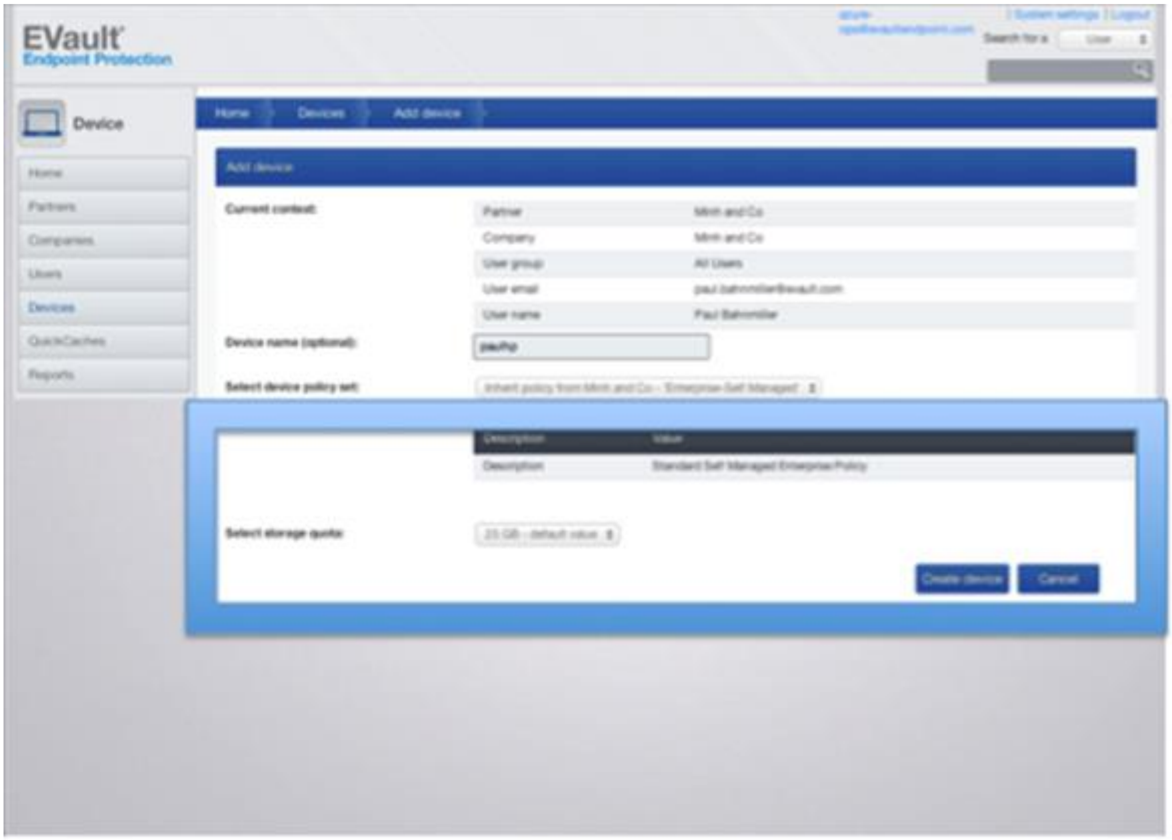
Partner	Minh and Co
Company	Minh and Co
User group	All Users
User email	paul.bahnmiller@evault.com

Device name (optional): paulhp

Description	Value
Description	Standard Self Managed Enterprise Policy

Select storage quota: 25 GB - default value

The Storage Quota and Policy are pre-determined, and no modifications should be made.



Add device

Current context:		
	Partner	Minh and Co
	Company	Minh and Co
	User group	All Users
	User email	paul.bahnmiller@evault.com
	User name	Paul Bahnmiller

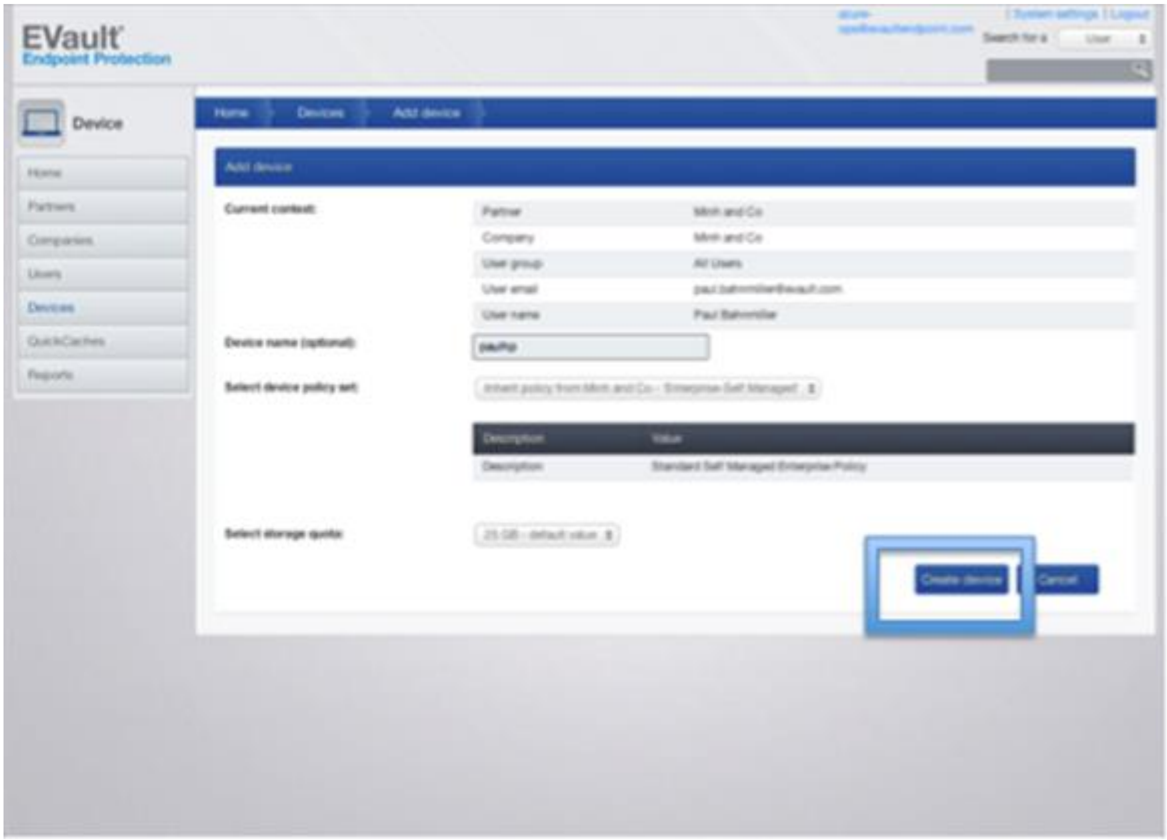
Device name (optional): paulhp

Select device policy set: Inherit policy from Minh and Co - 'Enterprise-Self Managed'

Description	Value
Description	Standard Self Managed Enterprise Policy

Select storage quota: 25 GB - default value

The administrator should then click on Create Device.



Add device

Current context:

Partner	Minh and Co
Company	Minh and Co
User group	All Users
User email	paul.bahnmiller@evault.com
User name	Paul Bahnmiller

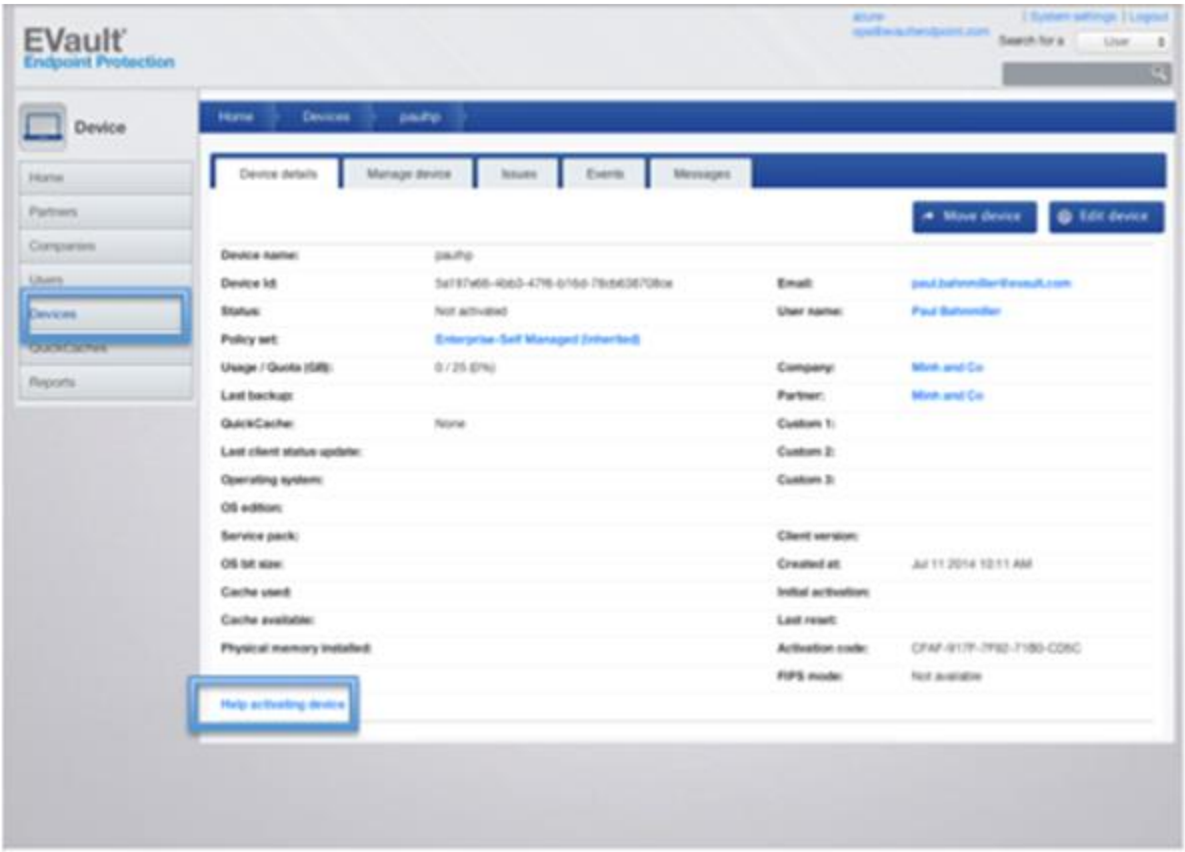
Device name (optional): pauPd

Select device policy set: Inherit policy from Minh and Co - Enterprise Self Managed

Description	Value
Description	Standard Self Managed Enterprise Policy

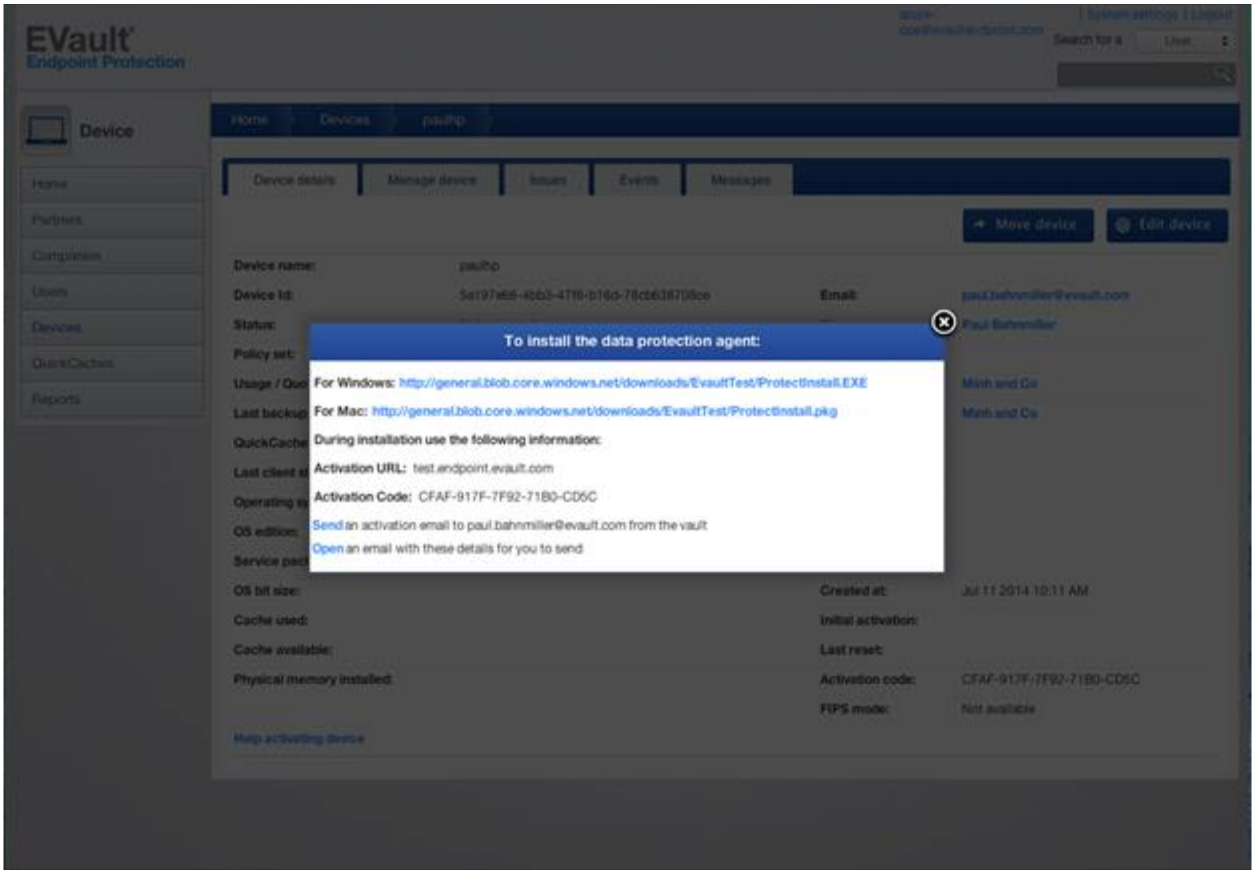
Select storage quota: 25 GB - default value

At this point, the end user will have been sent an email and when they click on the link in the email the device will install Evault Endpoint Protection on the device and begin backing up. The device will be seen in the administrative panel under Devices. If the end user does not receive credentials, the administrator can hit the Help Activating Device button.



Device name:	pauhp		
Device Id:	5a197e66-4bb3-47f6-b16d-78cb6387 08ce	Email:	paul.bahnmiller@evault.com
Status:	Not activated	User name:	Paul Bahnmiller
Policy set:	Enterprise-Self Managed (inherited)		
Usage / Quota (GB):	0 / 25 (0%)	Company:	Minh and Co
Last backup:		Partner:	Minh and Co
QuickCache:	None	Custom 1:	
Last client status update:		Custom 2:	
Operating system:		Custom 3:	
OS edition:			
Service pack:		Client version:	
OS bit size:		Created at:	Jul 11 2014 10:11 AM
Cache used:		Initial activation:	
Cache available:		Last reset:	
Physical memory installed:		Activation code:	CFAF-917F-7F92-71B0-C05C
		FIPS mode:	Not available

This will bring up a window with the necessary information to get the device activated.



To install the data protection agent:

For Windows: http://general.blob.core.windows.net/downloads/EvaultTest/ProtectInstall.EXE

For Mac: http://general.blob.core.windows.net/downloads/EvaultTest/ProtectInstall.pkg

During installation use the following information:

Activation URL: test.endpoint.evault.com

Activation Code: CFAF-917F-7F92-71B0-CD5C

Send an activation email to paul.bahnmiller@evault.com from the vault

Open an email with these details for you to send

Device name: pauhp

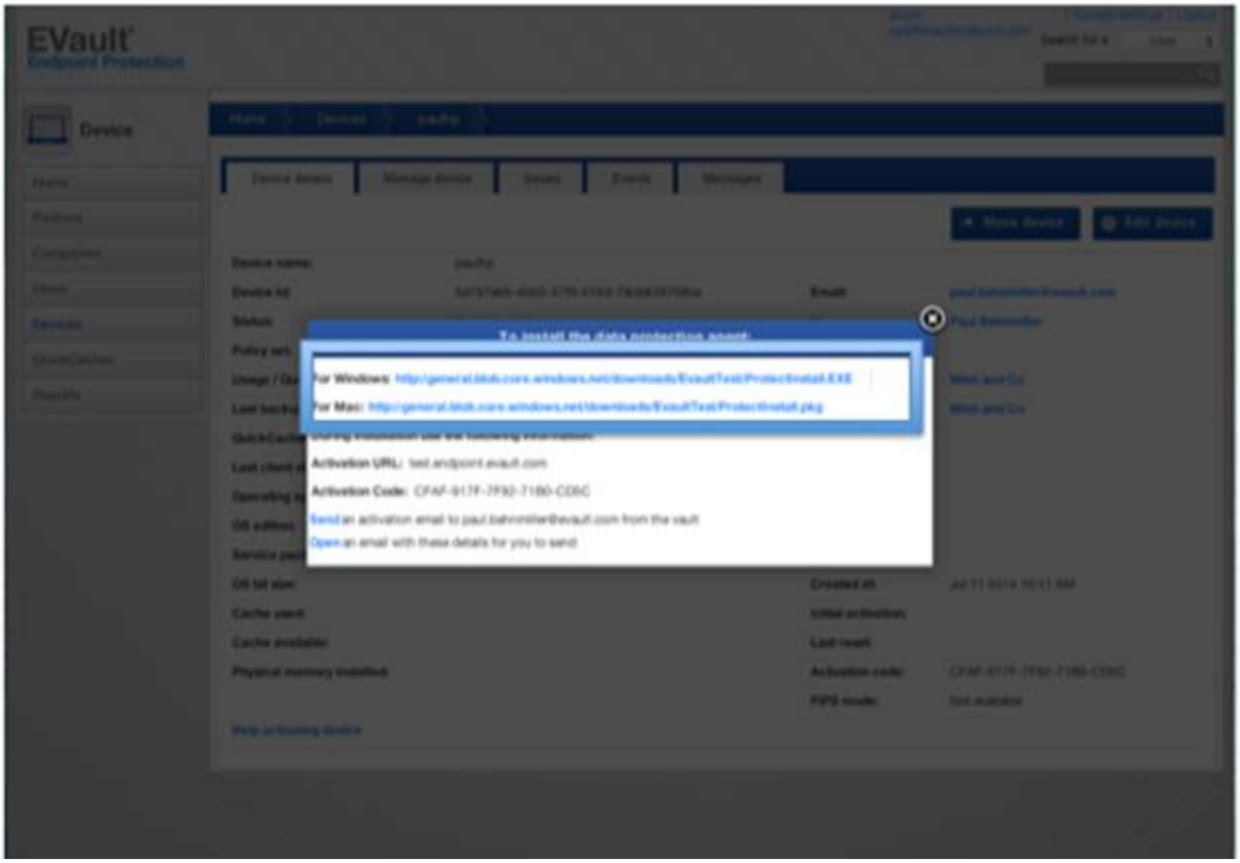
Email: paul.bahnmiller@evault.com

Created at: Jul 11 2014 10:11 AM

Activation code: CFAF-917F-7F92-71B0-CD5C

FIPS mode: Not available

Appropriate installer links for Macintosh or Windows machines:



To install the data protection agent:

For Windows: http://general.blob.core.windows.net/downloads/EvaultTest/ProtectInstall.EXE

For Mac: http://general.blob.core.windows.net/downloads/EvaultTest/ProtectInstall.pkg

During installation use the following information:

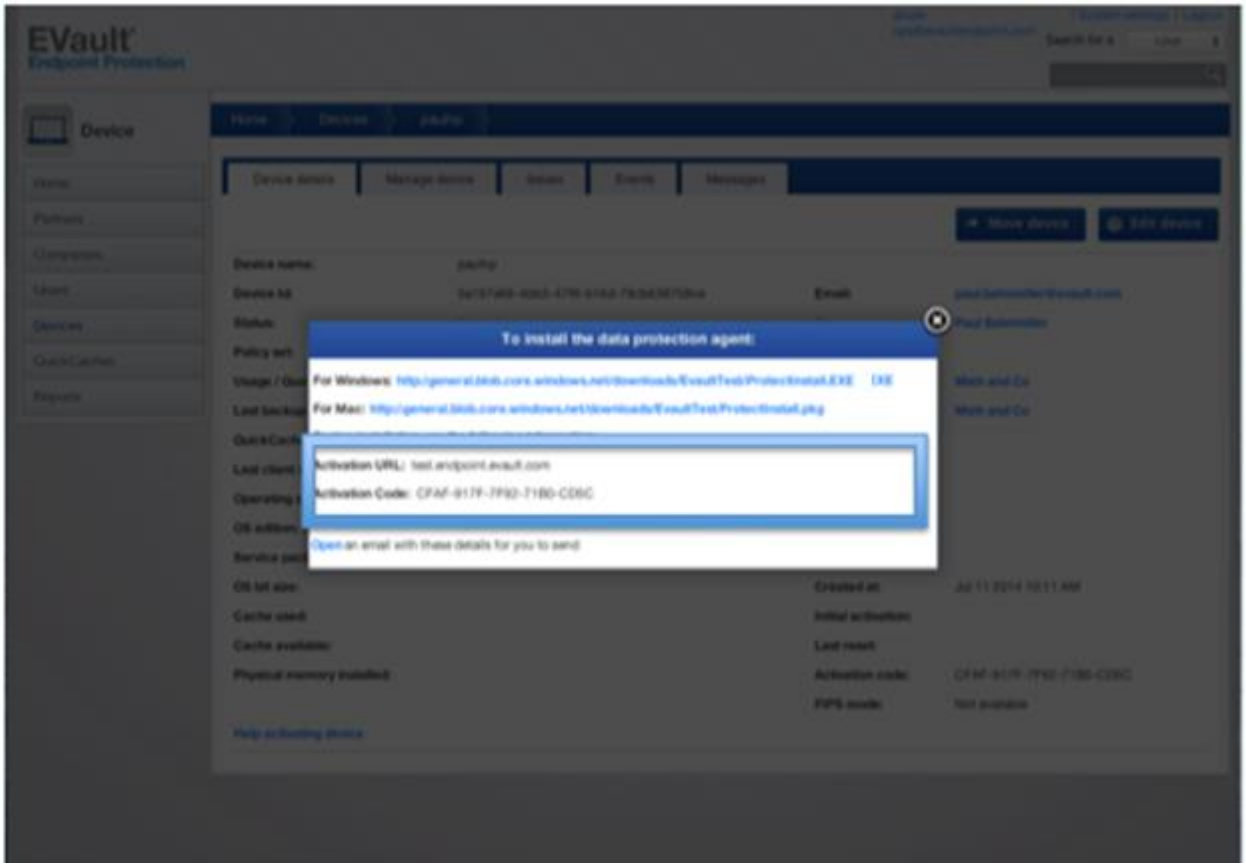
Activation URL: test.endpoint.evault.com

Activation Code: CFAF-917F-7F92-7180-CD5C

Send an activation email to paul.bahnmiller@evault.com from the vault

Open an email with these details for you to send

Activation Code and Activation URL:



To install the data protection agent:

For Windows: http://general.blob.core.windows.net/downloads/EvaultTest/ProtectInstall.EXE EXE

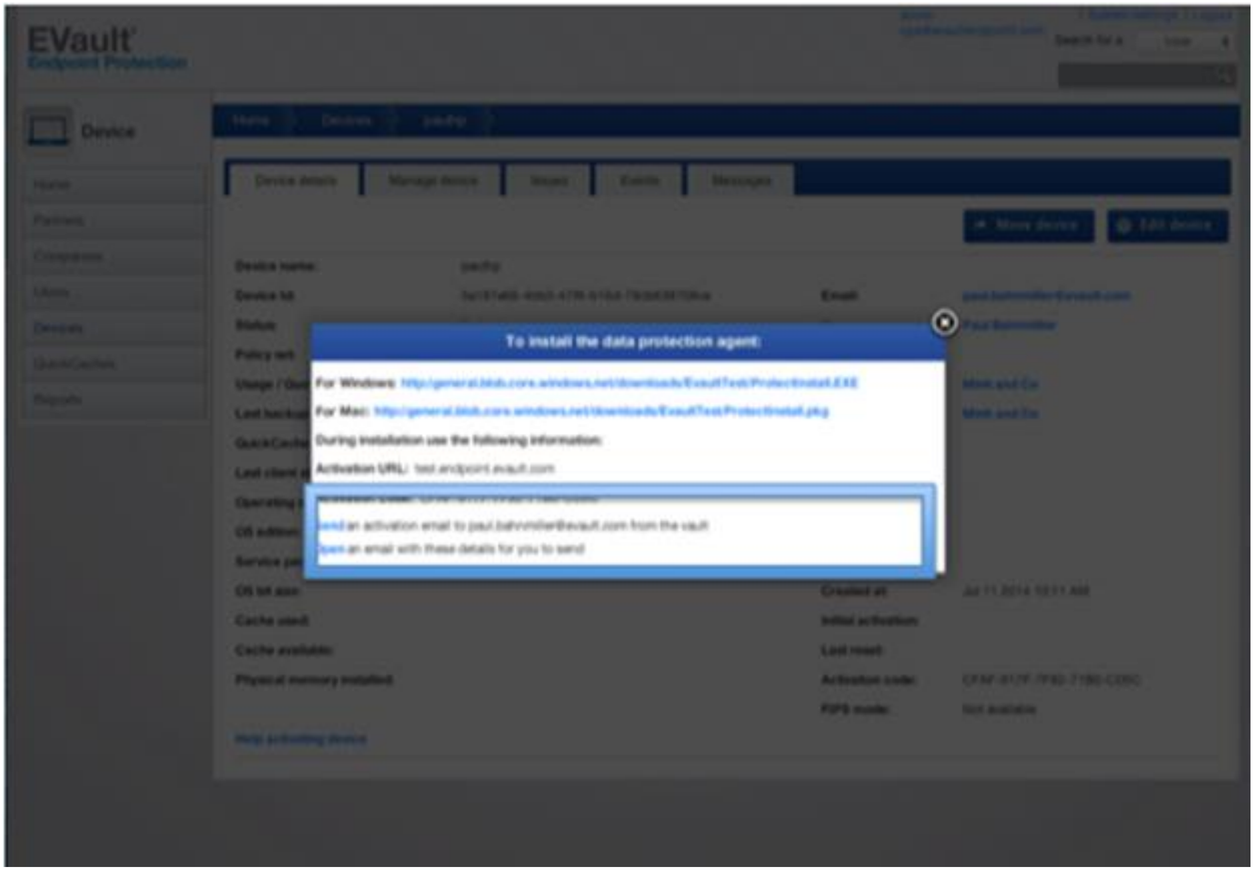
For Mac: http://general.blob.core.windows.net/downloads/EvaultTest/ProtectInstall.pkg

Activation URL: test.endpoint.evault.com

Activation Code: CFAF-917F-7F92-71B0-CD5C

Open an email with these details for you to send

Link to send an email that activates the device:



To install the data protection agent:

For Windows: http://general.blob.core.windows.net/downloads/EvaultTestProtectInstall.EXE

For Mac: http://general.blob.core.windows.net/downloads/EvaultTestProtectInstall.pkg

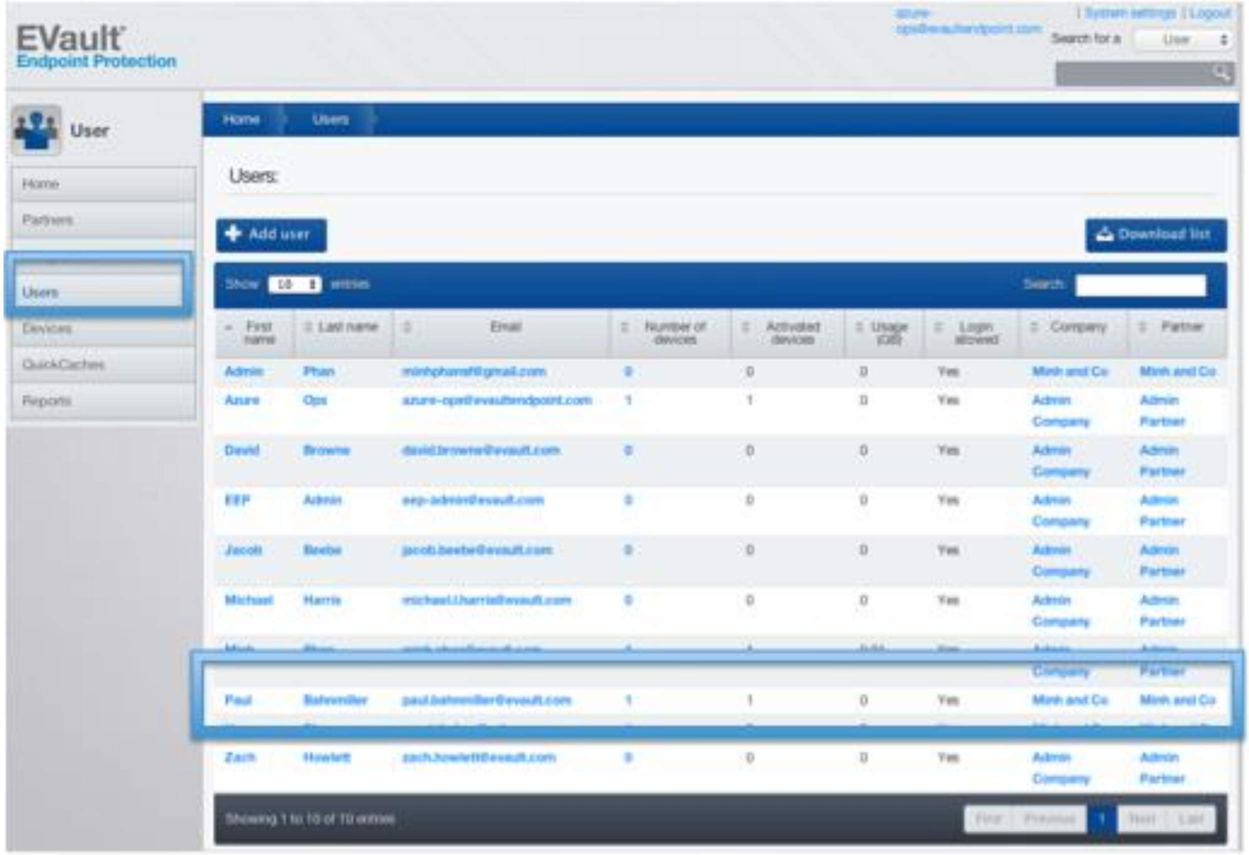
During installation use the following information:

Activation URL: test.endpoint.evault.com

Send an activation email to paul.bahnmiller@evault.com from the vault

Open an email with these details for you to send

Once the device has activated you will see the device as an activated device in the User list.

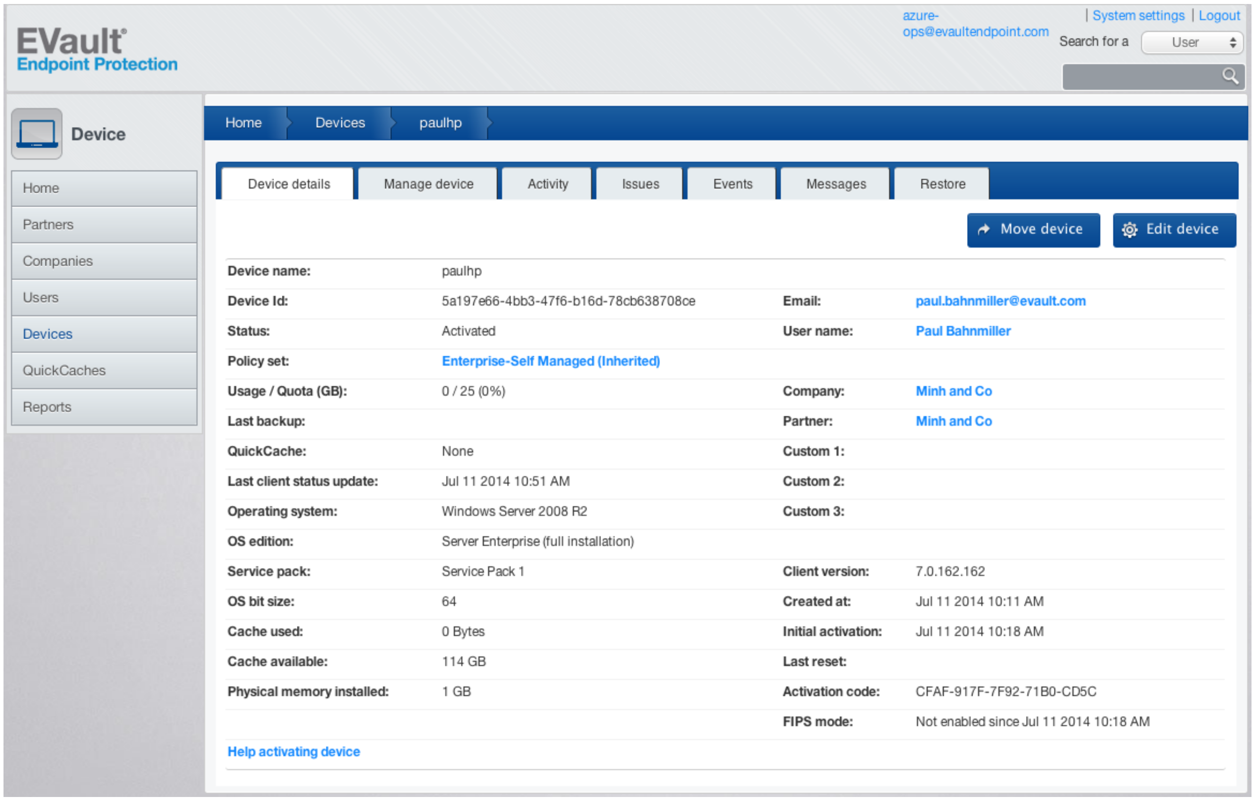


Users:

First name	Last name	Email	Number of devices	Activated devices	Usage (GB)	Login allowed	Company	Partner
Admin	Phan	minhphanvt@gmail.com	0	0	0	Yes	Minh and Co	Minh and Co
Azure	Ops	azure-ops@evaultendpoint.com	1	1	0	Yes	Admin Company	Admin Partner
David	Browne	david.browne@evault.com	0	0	0	Yes	Admin Company	Admin Partner
EEP	Admin	eep-admin@evault.com	0	0	0	Yes	Admin Company	Admin Partner
Jacob	Beebe	jacob.beebe@evault.com	0	0	0	Yes	Admin Company	Admin Partner
Michael	Harris	michael.l.harris@evault.com	0	0	0	Yes	Admin Company	Admin Partner
Minh	Phan	[illegible]	1	1	[illegible]	Yes	Admin Company	Admin Partner
Paul	Bahnmiller	paul.bahnmiller@evault.com	1	1	0	Yes	Minh and Co	Minh and Co
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Zach	Howlett	zach.howlett@evault.com	0	0	0	Yes	Admin Company	Admin Partner

Showing 1 to 10 of 10 entries

Click on the device an administrator will be able to get information on the device and perform additional administrative functions listed in the Administrator's Guide.



Device name:	paulhp		
Device Id:	5a197e66-4bb3-47f6-b16d-78cb638708ce	**Email:**	paul.bahnmiller@evault.com
Status:	Activated	**User name:**	Paul Bahnmiller
Policy set:	Enterprise-Self Managed (Inherited)		
Usage / Quota (GB):	0 / 25 (0%)	**Company:**	Minh and Co
Last backup:		**Partner:**	Minh and Co
QuickCache:	None	**Custom 1:**	
Last client status update:	Jul 11 2014 10:51 AM	**Custom 2:**	
Operating system:	Windows Server 2008 R2	**Custom 3:**	
OS edition:	Server Enterprise (full installation)		
Service pack:	Service Pack 1	**Client version:**	7.0.162.162
OS bit size:	64	**Created at:**	Jul 11 2014 10:11 AM
Cache used:	0 Bytes	**Initial activation:**	Jul 11 2014 10:18 AM
Cache available:	114 GB	**Last reset:**	
Physical memory installed:	1 GB	**Activation code:**	CFAF-917F-7F92-71B0-CD5C
		FIPS mode:	Not enabled since Jul 11 2014 10:18 AM

Help activating device